

# Palmyra Municipal Court

## CUSTOMER SERVICE SURVEY

Your opinion is very important to us; please take a few minutes to let us know how we are doing!

1. Was your business in the court today as:  
Attorney      Defendant      Witness      Victim      Other
  
2. Is this your first visit to the court?      Yes      No
  
3. On a scale of 1-5 (1 being poor, 5 being excellent) was the court staff:
  - a) Friendly and courteous?  
1      2      3      4      5      N/A
  - b) Available to answer your questions?  
1      2      3      4      5      N/A
  - c) Knowledgeable?  
1      2      3      4      5      N/A
  - d) Willing to take the time to explain things to you?  
1      2      3      4      5      N/A
  
4. Overall how satisfied were you with the customer service you received in court? (on a scale of 1-5)  
1      2      3      4      5      N/A
  
5. Do you have any suggestions to improve our customer service?

Comments: